

Authority to Act

Important:

This authority allows the person nominated below to act on your behalf with the Energy and Water Ombudsman Queensland (EWOQ).

EWOQ provides an independent and free service. You can avoid fees that an agent might charge in relation to an EWOQ complaint by contacting EWOQ directly. Fees charged by your agent cannot be recovered from EWOQ or the company that your complaint is about.

By appointing a person to act on your behalf, EWOQ may:

- seek information from that person;
- provide information to that person;
- deal with that person as though they were dealing with you.

This authority will remain valid during EWOQ's interactions, unless revoked by you or your authorised agent.

You can change or cancel this authority at any time by contacting EWOQ on 1800 662 837.

Authorisation:

I / we

Address

I authorise

Nominated agent's address

to act on my behalf with the Energy and Water Ombudsman Queensland in relation to my complaint about the following company

(insert name of energy or water company)

Please sign and return to Energy and Water Ombudsman Queensland, thank you.

Your signature:

Name: (print name)

Contact number:

Date:

Please return to:

Energy and Water Ombudsman Queensland
Mail: PO Box 3640, South Brisbane BC QLD 4101
Fax: 07 3087 9477
Email: investigation@ewoq.com.au